

TERMS AND CONDITIONS

The terms and conditions apply to the agreement between Hummingbird Hypnotherapy and the client. Hummingbird Hypnotherapy and the client enter a relationship with each other for a certain period in the relationship between therapist and client. In doing so, they adhere to the general rules of conduct.

The treatment relates to the request for help and treatment goals proposed by the client. These can be adjusted during the course.

Hummingbird Hypnotherapy is not liable for any adverse consequences that have arisen because the client has provided incorrect or incomplete information, or because the client has not provided known and available information for him in medical records of doctor/specialist or other practitioner.

Agreement

If the client has agreed on a new date for a follow-up interview after the first introductory meeting, or has made an appointment online, or by telephone, there is a treatment agreement. This treatment agreement is recorded in writing.

If the client, his general practitioner, or other practitioner requires a written report of the treatment process with the client, an invoice will be sent to the client for this. This invoice consists of a maximum of one hour of work at the hourly rate agreed in the agreement with the client.

Minors

In advance of the intake, you will be sent a treatment agreement, which both parents must sign. If you take the form to the intake, we can start the treatment.

If possible, both parents give written permission for the treatment and thus the recording of data in the file for children from 6 to 15 years of age. If this proves to be not possible and it is in the client's interest to allow the treatment to continue, written consent from 1 parent is possible if he takes full responsibility.

Hummingbird Hypnotherapy is paid for by the parent(s) **but works in the best interests of the child and according to the rights of the child**. This means that substantive information from the therapy is only brought forward after the child's consent. The child is the client. A child session lasts about an hour. Parent conversations in which coordination takes place with the parents can be part of the treatment.

If necessary and in the interest of the treatment, information can be obtained from the general practitioner/specialist/school. This is only done after consultation with and with the consent of the client and parents/guardian.

Cancellation

Change or cancellation of the agreed session can be cancelled no later than 24 hours in advance. A change or cancellation of an appointment can be made via telephone number +31 625565447, telephone, voicemail message, e-mail or WhatsApp.

No-show policy

If the client has not opted out in time, regardless of the reason. This also applies if, for whatever reason, the client does not arrive at agreed time and day, we are obliged to charge the no-show rate of € 95.00 per non-fulfilled appointment. We do everything we can to make our no-show policy known to our clients.

Payment

The client will settle the session cash or by pin, unless otherwise agreed. After which the client receives the invoice by e-mail.

Compensation

Hypnotherapy is reimbursed by several health insurers from the supplementary health insurance under the heading alternative medicines or alternative care.

Direct debit

If the invoice is not paid, we will call in a debt collection agency. The collection costs will be charged to the client.

Termination of the treatment agreement can be done in the following ways:

Hummingbird Hypnotherapy and client determine in joint consultation that no more session is needed.

The client indicates, verbally, in writing or via email, that he/she no longer wants to arrange a session.

Hummingbird Hypnotherapy indicates that it will no longer give a session, verbally, in writing or via email.

The client repeatedly does not comply with the general terms and conditions, from treatment agreement or from agreements made during the sessions between client and Hummingbird Hypnotherapy.

Hummingbird Hypnotherapy believes that due to the client's problems and the competence of the therapist, the therapist is not competent to guide the client.

The treatment agreement ends automatically if no session has been agreed for a period of more than three months after the last session held, unless explicitly agreed otherwise between therapist and client. In the case of a new agreement with more than three months in between, a new agreement may be in force with a different rate.

Damage

The costs of destruction of the therapist's property by the client will be reclaimed from the client.

Any form of abuse of the therapist by the client will always be reported to the police.

Hummingbird Hypnotherapy is not liable for damage caused to client's property by parking on or entering the premises, nor for other damage caused by entering the practice, the hall and using the toilet.

Complaint procedure

Hummingbird Hypnotherapy is committed to providing the best possible service, yet you may disagree with the way Hummingbird Hypnotherapy **works**.

We would be pleased if you would discuss this with us first. Are you not satisfied yet? Then you always have the right to stop **the treatment at** Hummingbird Hypnotherapy.

If you have a complaint, please contact GAT (Alternative Therapists Dispute Resolution Authority), www.gatgeschillen.nl.

In addition, I am registered in the HBO Register Collective Alternative Therapists (CAT), www.catcollectief.nl for the Netherlands and in the United States with the American Hypnosis Association (AHA), www.hypnosis.edu/aha.